

LANGUAGE POLICY PROPOSAL

NAME OF CREDIT PROVIDER

Cosmo Gas & Welding Equipment (Pty) Ltd t/a Cosmo Industrial

NCRCP Reg No

NCRCP5223

LOCATION

PRETORIA - SILVERTON

NB: Please propose English and a further two languages , one in Nguni group and one in Sotho group of languages if you have branch(es) in Gauteng province.

Documents	Language Proposed		Implementation date
1. Pre-agreement statement and quotation	Tick the languages proposed		31/12/2014
<i>Please note that we only enter into contracts with corporate entities</i>			
<p>We have experienced problems in the translation of specialised financial terminology and legal terminology into languages other than English and Afrikaans, resulting in concerns that these documents will currently not have the necessary legal standing in South African Law Courts or to be standardised across all languages. This has resulted in Cosmo Industrial having to adopt the stance that any documentation requiring client's signatures must be obtained on the English and / or Afrikaans versions only.</p>	English	x	
	Afrikaans	x	
	Sesotho		
	Sepedi		
	Setswana		
	isiZulu		
	isiXhosa		
	Ndebele		
	Tsonga		
	Venda		
isiSwati			
2. Credit agreement	Tick the languages proposed		
<i>Please note that we only enter into contracts with corporate entities</i>			
<p>We have experienced problems in the translation of specialised financial terminology and legal terminology into languages other than English and Afrikaans, resulting in concerns that these documents will currently not have the necessary legal standing in South African Law Courts or to be standardised across all languages. This has resulted in Cosmo Industrial having to adopt the stance that any documentation requiring client's signatures must be obtained on the English and / or Afrikaans versions only.</p>	English	x	
	Afrikaans	x	
	Sesotho		
	Sepedi		
	Setswana		
	isiZulu		
	isiXhosa		
	Ndebele		
	Tsonga		
	Venda		
isiSwati			
3. Enforcement notices (Including the notice in terms of section 129)	Tick the languages proposed		
<i>Please note that we only enter into contracts with corporate entities</i>			

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	Afrikaans	x	
	Sesotho		
	Sepedi		
	Setswana		
	isiZulu		
	isiXhosa		
	Ndebele		
	Tsonga		
	Venda		
	isiSwati		
4. Marketing and advertising	Tick the languages proposed		
<p>Due to cost considerations marketing and advertising will only be available in English and Afrikaans</p>	English	x	
	Afrikaans	x	
	Sesotho		
	Sepedi		
	Setswana		
	isiZulu		
	isiXhosa		
	Ndebele		
	Tsonga		
	Venda		
	isiSwati		
5. Call centre and branch staff	Tick the languages proposed		
<p>Due to the size of our company, type of business, location and cost considerations services will be rendered by branch staff generally in English and Afrikaans</p>	English	x	
	Afrikaans	x	
	Sesotho		
	Sepedi		
	Setswana		
	isiZulu		
	isiXhosa		
	Ndebele		
	Tsonga		
	Venda		
	isiSwati		

Signature

Date